

Measure	Owner & Updater	Jun 2014 Result	Trend	Mar 2015 Result	Trend	Jun 2015 Result	Sign Off	Comments
<b>Performance Measures</b>								
REG02 - Percentage of high risk (A-C) food inspections/interventions achieved within the quarter	Chris Troy Nicholas Egerton	85.71% (36/42) Target: 95.00		100.00% (58/58) Target: 95.00		90.91% (30/33) Target: 95.00		<b>Owner</b> Four inspections due for June will be inspected in July which will ensure we meet the targets required by the Food Standards Agency
REG03 - Percentage of service requests for the whole of Regulatory Services responded to within 3 working days	Chris Troy Nicholas Egerton	99.33% (744/749) Target: 98.00		97.82% (898/918) Target: 98.00		98.81% (913/924) Target: 98.00		<b>Owner</b> Noted
REG05 - Percentage of Noise cases closed within 60 days	Chris Troy Nicholas Egerton	85.51% (59/69) Target: 90.00		90.74% (49/54) Target: 90.00		75.00% (51/68) Target: 90.00		<b>Owner</b> There are a couple of long running/complex investigations including noise from Motorsport activity at Bovingdon Airfield. We are not able to close these down until a resolution has been reached.
REG06 - Disabled Facilities Grants - percentage of final payments made within 6 months following approval	Chris Troy Nicholas Egerton	75.00% (9/12) Info Only		80.00% (8/10) Info Only		84.62% (11/13) Info Only		<b>Owner</b> Noted

Key Actions

